Town of North Hempstead Service Requests via 311 - by Community

June 2012

City	Department Description	Group Description	Type Description	Count	Response Days
garden city	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
garden city				**1**	**0**
mineola	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
mineola				**1**	**0**
port washington	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
		Parks and Recreation Department		**1**	**3.0**
	Parks and Recreation Department			**1**	**3.0**
port washington				**1**	**3.0**
roslyn heights	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	6.0
		Parking Enforcement		**1**	**6.0**
	Department of Public Safety			**1**	**6.0**
roslyn heights				**1**	**6.0**
great neck	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	5.0
		Animal Shelter		**1**	**5.0**
	Department of Public Safety			**1**	**5.0**
great neck				**1**	**5.0**
ALBERSTON	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	3.0
		Highway Department		**1**	**3.0**
	Department of Public Works			**1**	**3.0**
ALBERSTON				**1**	**3.0**
ALBERTSON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	3	0
		Community Services		**3**	**0**
	Community Services			**3**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Misc	1	4.0
		Animal Shelter		**1**	**4.0**
		Cat Shelter	Cat Shelter - Feral Cats	1	10.0
		Cat Shelter		**1**	**10.0**
		Code Enforcement	Code - After Hours/Weekend Construction	2	13.5
			Code - Court	2	0
			Code - Dumpster	1	9.0
			Code - Fence	3	0
			Code - Miscellaneous	1	0
			Code - No Plates / Inoperable Vehicle	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	5	2.0
			Code - Property Maintenance	4	9.5
		Code Enforcement		**19**	**4.4**
	Department of Public Safety			**21**	**4.7**
	Department of Public Works	Highway Department	Hwy - Curb Repair	2	0
			Hwy - Dead Animal Pickup	4	0.2
			Hwy - Miscellaneous	4	4.8
			Hwy - Pothole	1	1.0
			Hwy - Street Drainage / Flooding	4	5.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	5	4.8
			Hwy - Tree Branch / Debris Pickup	7	2.1
			Hwy - Tree Fallen - Emergency	4	3.5
			Hwy - Tree Planting	4	0
			Hwy - Tree Stump Removal	6	0
			Hwy - Tree Trimming / Removal Inspection	10	0
		Highway Department		**52**	**1.8**
		Street Lighting District	Street Light - Fixture Problem	2	0
			Street Light - Light Out (Single)	4	3.0
			Street Light - Mark Out	17	6.2
			Street Light - On During Day	3	5.7
		Street Lighting District		**26**	**5.2**
	Department of Public Works			**78**	**2.9**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		**1**	**0**
	Inter Municipal Affairs			**1**	**0**
	Planning and Building Department	Building Department	Bldg - Application Status	4	2.5
			Bldg - Construction Complaint	4	10.8
			Bldg - From Transfer	3	0
			Bldg - Retaining Wall	1	0
			Bldg - Suspect Work Without a Permit	3	0
		Building Department		**15**	**3.5**
	Planning and Building Department			**15**	**3.5**
	Project Independence	Project Independence	PI - Food and Hunger	1	4.0
			PI - Health and Mental Health	3	0
			PI - Membership Registration	1	0
			PI - Program Registration	3	0.7
			PI - Taxi Service	32	0

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City	Department Description	Group Description	Type Description	Count	Response Days
ALBERTSON	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**42**	**0.1**
	Project Independence			**42**	**0.1**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
		Solid Waste Management		**1**	**0**
		Sustainability Department	SWMA - Rain Barrel	1	4.0
		Sustainability Department		**1**	**4.0**
	Solid Waste Management			**2**	**2.0**
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
		311 Call Center		**1**	**0**
		Supervisor's Office	SupV - Airplane	11	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**12**	**0**
	Supervisor's Office			**13**	**0**
ALBERTSON				**175**	**2.2**
BAXTER ESTATES	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	27.0
			Street Light - Mark Out	1	2.0
		Street Lighting District		**2**	**14.5**
	Department of Public Works			**2**	**14.5**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
		Inter Municipal Affairs		**1**	**3.0**
	Inter Municipal Affairs			**1**	**3.0**
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	10	0
		Project Independence		**11**	**0**
	Project Independence			**11**	**0**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	10.0
		Sustainability Department		**1**	**10.0**
	Solid Waste Management			**1**	**10.0**
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
BAXTER ESTATES				**16**	**2.6**
BRENTWOOD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
BRENTWOOD				**1**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
CAMBRIA HEIGHTS	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
CAMBRIA HEIGHTS				**1**	**0**
CARLE PL	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		**1**	**0**
	Department of Public Safety			**1**	**0**
CARLE PL				**1**	**0**
CARLE PLACE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		**2**	**0**
	Community Services			**2**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	20.0
			Animal Sh - Misc	1	0
		Animal Shelter		**2**	**10.0**
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		**1**	**0**
		Code Enforcement	Code - After Hours/Weekend Construction	1	17.0
			Code - Court	1	0
			Code - From Transfer	2	0
			Code - Miscellaneous	2	0
			Code - Noise	1	14.0
			Code - Overgrown Vegetation	3	3.3
			Code - Property Maintenance	2	4.0
			Code - Signs	4	8.5
		Code Enforcement		**16**	**5.2**
	Department of Public Safety			**19**	**5.4**
	Department of Public Works	Department of Public Works	DPW - Road Project	5	11.6
		Department of Public Works		**5**	**11.6**
		Highway Department	Hwy - Catch Basin	4	1.0
			Hwy - Complaint - Highway Employee / Vehicle	1	0
			Hwy - Curb Repair	1	0
			Hwy - Grass Cut / Mow	1	6.0
			Hwy - Miscellaneous	1	3.0
			Hwy - Pothole	4	6.8
			Hwy - Street Drainage / Flooding	1	3.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	1	2.0
			Hwy - Tree Branch / Debris Pickup	2	5.5
			Hwy - Tree Fallen - Emergency	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	11	1.3
		Highway Department		**31**	**2.3**
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Fixture Problem	1	28.0
			Street Light - Light Out (Single)	10	7.4
			Street Light - Lights Out (Multiple)	6	2.5
			Street Light - Mark Out	27	15.3
			Street Light - Misc Problems	1	0
			Street Light - On During Day	4	11.8
			Street Light - Pole Problem	2	0
		Street Lighting District		**52**	**11.1**
	Department of Public Works			**88**	**8.0**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**1**	**0**
	Inter Municipal Affairs			**1**	**0**
	Planning and Building Department	Building Department	Bldg - Application Status	8	3.5
			Bldg - Employee Complaint	1	4.0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department		**10**	**3.2**
	Planning and Building Department			**10**	**3.2**
	Project Independence	Project Independence	PI - Miscellaneous	2	0
			PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**9**	**0**
	Project Independence			**9**	**0**
	Solid Waste Management	Sustainability Department	SWMA - Long Island Green Homes	1	11.0
		Sustainability Department		**1**	**11.0**
	Solid Waste Management			**1**	**11.0**
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
CARLE PLACE				**131**	**6.5**
EAST HILLS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		**2**	**0**
	Community Services			**2**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		**1**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	18.5
		Cat Shelter		**2**	**18.5**
	Department of Public Safety			**3**	**12.3**
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		**1**	**0**
	Department of Public Works			**1**	**0**
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	2	2.5
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
			PI - Program Registration	2	3.0
			PI - Taxi Service	17	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		**25**	**0.4**
	Project Independence			**25**	**0.4**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	10.0
		Sustainability Department		**1**	**10.0**
	Solid Waste Management			**1**	**10.0**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	48	0
			SupV - Thank You from Constituent	3	0
		Supervisor's Office		**51**	**0**
	Supervisor's Office			**51**	**0**
EAST HILLS				**83**	**0.7**
EAST WILLISTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**1**	**0**
	Inter Municipal Affairs			**1**	**0**
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Health and Mental Health	2	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	22.0
			PI - Taxi Service	9	0.2
		Project Independence		**16**	**1.5**
	Project Independence			**16**	**1.5**
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	4.0
		Sustainability Department		**2**	**4.0**
	Solid Waste Management			**2**	**4.0**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	97	0
		Supervisor's Office		**97**	**0**
	Supervisor's Office			**97**	**0**
EAST WILLISTON				**116**	**0.3**

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	1.0
		Code Enforcement		**1**	**1.0**
	Department of Public Safety			**1**	**1.0**
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Street Painting	1	0
		Highway Department		**2**	**0**
	Department of Public Works			**2**	**0**
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	14	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	8.0
		Project Independence		**18**	**0.4**
	Project Independence			**18**	**0.4**
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	9.0
		Sustainability Department		**1**	**9.0**
	Solid Waste Management			**1**	**9.0**
FLORAL PARK				**22**	**0.8**
FLORAL PARK CENTER	Department of Public Works	Highway Department	Hwy - Street Painting	2	0
		Highway Department		**2**	**0**
	Department of Public Works			**2**	**0**
FLORAL PARK CENTER				**2**	**0**
FLORAL PARK CENTRE	Department of Public Works	Highway Department	Hwy - Curb Repair	5	6.4
			Hwy - Miscellaneous	2	20.0
			Hwy - Street Painting	2	0
			Hwy - Street Sign - Repair / Replace	2	1.5
			Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		**13**	**5.8**
		Street Lighting District	Street Light - Light Out (Single)	1	2.0
			Street Light - On During Day	2	4.0
		Street Lighting District		**3**	**3.3**
	Department of Public Works			**16**	**5.3**
	Planning and Building Department	Building Department	Bldg - Application Status	1	2.0
			Bldg - Illegal Housing	1	0
		Building Department		**2**	**1.0**
	Planning and Building Department			**2**	**1.0**
FLORAL PARK CENTRE				**18**	**4.8**
FLOWER HILL	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		**2**	**0**
	Community Services			**2**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
FLOWER HILL	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
		Inter Municipal Affairs		**1**	**4.0**
	Inter Municipal Affairs			**1**	**4.0**
	Project Independence	Project Independence	PI - Health and Mental Health	1	9.0
			PI - Miscellaneous	1	0
			PI - Taxi Service	18	0
		Project Independence		**20**	**0.4**
	Project Independence			**20**	**0.4**
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	2	3.5
		Sustainability Department		**2**	**3.5**
	Solid Waste Management			**2**	**3.5**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
FLOWER HILL				**28**	**0.7**
FRANKLIN SQUARE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	4.0
		Animal Shelter		**1**	**4.0**
	Department of Public Safety			**1**	**4.0**
FRANKLIN SQUARE				**1**	**4.0**
GARDEN CITY	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		**1**	**1.0**
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		Parking Enforcement		**1**	**3.0**
	Department of Public Safety			**2**	**2.0**
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department		**1**	**3.0**
		Street Lighting District	Street Light - Fixture Problem	1	12.0
		Street Lighting District		**1**	**12.0**
	Department of Public Works			**2**	**7.5**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
		Supervisor's Office		**4**	**0**
	Supervisor's Office			**4**	**0**
GARDEN CITY				**8**	**2.4**

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City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY	Supervisor's Office	Supervisor's Office	SupV - Airplane	9	0
		Supervisor's Office		**9**	**0**
	Supervisor's Office			**9**	**0**
GARDEN CITY				**9**	**0**
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	1.3
		Community Services		**3**	**1.3**
	Community Services			**3**	**1.3**
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Court	2	0
			Code - Dumpster	1	22.0
			Code - Fence	1	5.0
			Code - Litter	1	4.0
			Code - No Plates / Inoperable Vehicle	1	4.0
			Code - Noise	2	2.0
			Code - Odor	1	6.0
			Code - Property Maintenance	1	4.0
			Code - Storage and Display	1	4.0
			Code - Water Flow / Accumulation	1	4.0
		Code Enforcement		**13**	**4.4**
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	1.8
		Parking Enforcement		**4**	**1.8**
	Department of Public Safety			**17**	**3.8**
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	4.0
			Hwy - Curb Repair	1	28.0
			Hwy - Grass Cut / Mow	1	0
			Hwy - Miscellaneous	5	6.4
			Hwy - Pothole	1	1.0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - Repair / Replace	2	6.5
			Hwy - Street Sweeping / Cleaning	1	3.0
			Hwy - Tree Branch / Debris Pickup	3	0.7
			Hwy - Tree Stump Removal	2	16.0
			Hwy - Tree Trimming / Removal Inspection	16	3.1
		Highway Department		**34**	**4.9**
		Street Lighting District	Street Light - Cycles On / Off	1	6.0
			Street Light - Light Out (Single)	3	9.7
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	1	7.0
			Street Light - On During Day	8	9.5
		Street Lighting District		**14**	**8.4**

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City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	**Department of Public Works**			**48**	**5.9**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**1**	**0**
	Inter Municipal Affairs			**1**	**0**
	Planning and Building Department	Building Department	Bldg - Application Status	3	1.3
			Bldg - Suspect Work Without a Permit	2	0
		Building Department		**5**	**0.8**
	Planning and Building Department			**5**	**0.8**
	Project Independence	Project Independence	PI - Call Back Request	2	0
			PI - Caregiver Support	1	5.0
			PI - Health and Mental Health	4	0.2
			PI - Household Maintenance	3	6.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	4	2.8
			PI - Program Registration	4	2.5
			PI - Taxi Service	64	0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	2	0
		Project Independence		**93**	**0.5**
	Project Independence			**93**	**0.5**
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	4.0
		Sustainability Department		**2**	**4.0**
	Solid Waste Management			**2**	**4.0**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**2**	**0**
	Supervisor's Office			**2**	**0**
GARDEN CITY PARK				**171**	**2.4**
GLEN COVE	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
GLEN COVE				**1**	**0**
GLENWOOD LANDING	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	35.0
		Cat Shelter		**1**	**35.0**
	Department of Public Safety			**1**	**35.0**
	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	2.3
		Street Lighting District		**3**	**2.3**
	Department of Public Works			**3**	**2.3**
GLENWOOD LANDING				**4**	**10.5**

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City	Department Description	Group Description	Type Description	Count	Response Days
GRAT NECK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		**1**	**1.0**
	Department of Public Safety			**1**	**1.0**
GRAT NECK				**1**	**1.0**
GREAT NECK	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	5	0
		Community Services		**6**	**0**
	Community Services			**6**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	21.0
			Animal Sh - Sign	2	7.5
		Animal Shelter		**3**	**12.0**
		Cat Shelter	Cat Shelter - Feral Cats	9	9.6
		Cat Shelter		**9**	**9.6**
		Code Enforcement	Code - Court	4	0
			Code - Garbage	1	0
			Code - Litter	1	4.0
			Code - Miscellaneous	5	0.2
			Code - Odor	1	10.0
			Code - Overgrown Vegetation	7	10.4
			Code - Signs	1	0
			Code - Water Flow / Accumulation	1	0
		Code Enforcement		**21**	**4.2**
	Department of Public Safety			**33**	**6.4**
	Department of Public Works	Department of Public Works	DPW - Road Project	2	6.5
		Department of Public Works		**2**	**6.5**
		Highway Department	Hwy - Animal Sign - New Request	2	0
			Hwy - Curb Repair	8	2.2
			Hwy - Dead Animal Pickup	6	2.3
			Hwy - Miscellaneous	4	6.2
			Hwy - Street Drainage / Flooding	2	4.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	2	4.5
			Hwy - Tree Branch / Debris Pickup	4	1.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	10	5.0
		Highway Department		**42**	**3.0**
		Street Lighting District	Street Light - Cycles On / Off	1	6.0
			Street Light - Light Out (Single)	2	3.0
			Street Light - Lights Out (Multiple)	4	0.5

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Department of Public Works	Street Lighting District	Street Light - Mark Out	13	3.1
			Street Light - Misc Problems	3	0.7
			Street Light - On During Day	1	0
		Street Lighting District		**24**	**2.3**
	Department of Public Works			**68**	**2.9**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0
			OIC - Inter Municipal SR	6	2.5
		Inter Municipal Affairs		**7**	**2.6**
	Inter Municipal Affairs			**7**	**2.6**
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		**1**	**0**
	Parks and Recreation Department			**1**	**0**
	Planning and Building Department	Building Department	Bldg - Application Status	5	4.6
			Bldg - Construction Complaint	1	22.0
			Bldg - Illegal Housing	1	0
			Bldg - Suspect Work Without a Permit	5	4.8
		Building Department		**12**	**5.8**
	Planning and Building Department			**12**	**5.8**
	Project Independence	Project Independence	PI - Call Back Request	2	0.5
			PI - Caregiver Support	3	2.7
			PI - Financial Assistance	1	0
			PI - Health and Mental Health	28	0.2
			PI - Household Maintenance	3	4.3
			PI - Membership Registration	14	0
			PI - Miscellaneous	8	3.0
			PI - Program Registration	4	0.5
			PI - Taxi Service	166	0.1
			PI - Taxi Service Cancellation	10	0
			PI - Taxi Service Complaint	2	1.0
			PI - Transportation/Mobility Mgmt Info	4	0
			PI - Volunteer	1	1.0
		Project Independence		**246**	**0.3**
	Project Independence			**246**	**0.3**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	0
			SWMA - Garbage Not Picked Up	4	2.8
		Solid Waste Management		**7**	**1.6**
		Sustainability Department	SWMA - Compost	3	4.7
			SWMA - Rain Barrel	2	7.5
		Sustainability Department		**5**	**5.8**
	Solid Waste Management			**12**	**3.3**

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	2	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**3**	**0**
	Supervisor's Office			**3**	**0**
GREAT NECK				**388**	**1.6**
GREAT NECK 11021	Project Independence	Project Independence	PI - Health and Mental Health	1	1.0
		Project Independence		**1**	**1.0**
	Project Independence			**1**	**1.0**
GREAT NECK 11021				**1**	**1.0**
GREAT NECK ESTATES	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
	Department of Public Works	Highway Department	Hwy - Tree Planting	2	0
		Highway Department		**2**	**0**
	Department of Public Works			**2**	**0**
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Taxi Service	8	0.1
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**12**	**0.1**
	Project Independence			**12**	**0.1**
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
GREAT NECK ESTATES				**16**	**0.1**
GREAT NECK GARDENS	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		**1**	**0**
		Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		**1**	**3.0**
	Department of Public Works			**2**	**1.5**
GREAT NECK GARDENS				**2**	**1.5**
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		**1**	**0**
	Community Services			**1**	**0**
	Project Independence	Project Independence	PI - Call Back Request	2	2.0
			PI - Caregiver Support	1	3.0
			PI - Health and Mental Health	25	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	4	7.0
			PI - Program Registration	1	7.0
			PI - Taxi Service	92	0.0
			PI - Taxi Service Cancellation	13	0

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Project Independence	Project Independence	PI - Taxi Service Complaint	2	4.5
			PI - Transportation/Mobility Mgmt Info	5	0.2
			PI - Volunteer	1	1.0
		Project Independence		**148**	**0.4**
	Project Independence			**148**	**0.4**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0
			SupV - Helicopter	4	0
		Supervisor's Office		**7**	**0**
	Supervisor's Office			**7**	**0**
GREAT NECK PLAZA				**156**	**0.4**
GREATNECK	Project Independence	Project Independence	PI - Health and Mental Health	2	14.0
		Project Independence		**2**	**14.0**
	Project Independence			**2**	**14.0**
GREATNECK				**2**	**14.0**
GREENLAWN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
GREENLAWN				**1**	**0**
GREENVALE	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		**2**	**0**
	Community Services			**2**	**0**
	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	2.0
			Code - Court	1	0
		Code Enforcement		**2**	**1.0**
	Department of Public Safety			**2**	**1.0**
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	2.0
			Hwy - Street Sign - Repair / Replace	3	6.0
			Hwy - Street Sweeping / Cleaning	1	3.0
		Highway Department		**5**	**4.6**
	Department of Public Works			**5**	**4.6**
	Planning and Building Department	Building Department	Bldg - Application Status	1	4.0
		Building Department		**1**	**4.0**
	Planning and Building Department			**1**	**4.0**
	Project Independence	Project Independence	PI - Miscellaneous	2	22.0
			PI - Taxi Service	3	0
		Project Independence		**5**	**8.8**
	Project Independence			**5**	**8.8**
GREENVALE				**15**	**4.9**

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City	Department Description	Group Description	Type Description	Count	Response Days
Garden City Park	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		**1**	**0**
	Department of Public Safety			**1**	**0**
Garden City Park				**1**	**0**
HERRICK	Department of Public Works	Highway Department	Hwy - Catch Basin	1	2.0
		Highway Department		**1**	**2.0**
	Department of Public Works			**1**	**2.0**
HERRICK				**1**	**2.0**
HERRICKS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		**4**	**0**
	Community Services			**4**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Dead Dog Pickup	1	0
			Animal Sh - Misc	1	1.0
		Animal Shelter		**2**	**0.5**
		Code Enforcement	Code - Garbage	1	4.0
			Code - Water Flow / Accumulation	1	0
		Code Enforcement		**2**	**2.0**
	Department of Public Safety			**4**	**1.2**
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	3.5
			Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	2	3.0
			Hwy - From Transfer	1	18.0
			Hwy - Miscellaneous	1	0
			Hwy - Street Drainage / Flooding	3	3.0
			Hwy - Tree Branch / Debris Pickup	3	1.3
			Hwy - Tree Fallen - Emergency	1	3.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Stump Removal	1	2.0
			Hwy - Tree Trimming / Removal Inspection	8	0
		Highway Department		**24**	**2.0**
		Street Lighting District	Street Light - Cycles On / Off	1	3.0
			Street Light - Light Out (Single)	2	6.0
			Street Light - Mark Out	6	9.0
			Street Light - On During Day	4	7.5
		Street Lighting District		**13**	**7.6**
	Department of Public Works			**37**	**4.0**
	Planning and Building Department	Building Department	Bldg - Application Status	4	4.8
			Bldg - Construction Complaint	1	0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department		**6**	**3.2**
	Planning and Building Department			**6**	**3.2**

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City	Department Description	Group Description	Type Description	Count	Response Days
HERRICKS	Project Independence	Project Independence	PI - Call Back Request	3	0.7
			PI - Household Maintenance	1	3.0
			PI - Taxi Service	27	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**32**	**0.2**
	Project Independence			**32**	**0.2**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	31	0
		Supervisor's Office		**31**	**0**
	Supervisor's Office			**31**	**0**
HERRICKS				**114**	**1.6**
KENSINGTON	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		**1**	**0**
	Community Services			**1**	**0**
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
KENSINGTON				**2**	**0**
KINGS POINT	Community Services	Community Services	CommSvc - Seasonal Programs Registration	4	0
		Community Services		**4**	**0**
	Community Services			**4**	**0**
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	23.0
		Cat Shelter		**1**	**23.0**
	Department of Public Safety			**1**	**23.0**
	Project Independence	Project Independence	PI - Taxi Service	25	0
			PI - Taxi Service Cancellation	4	0
		Project Independence		**29**	**0**
	Project Independence			**29**	**0**
KINGS POINT				**34**	**0.7**
KINGS PORT	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
KINGS PORT				**1**	**0**
LAKE SUCCESS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		**1**	**1.0**
		Code Enforcement	Code - Dumpster	1	11.0
		Code Enforcement		**1**	**11.0**
	Department of Public Safety			**2**	**6.0**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	10.0
		Inter Municipal Affairs		**1**	**10.0**
	Inter Municipal Affairs			**1**	**10.0**
	Project Independence	Project Independence	PI - Caregiver Support	1	9.0

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City	Department Description	Group Description	Type Description	Count	Response Days
LAKE SUCCESS	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	3	0
		Project Independence		**5**	**1.8**
	Project Independence			**5**	**1.8**
LAKE SUCCESS				**8**	**3.9**
LEVITWON	Human Resources and Finance	Human Resources and Finance	HR - Worker's Compensation	1	7.0
		Human Resources and Finance		**1**	**7.0**
	Human Resources and Finance			**1**	**7.0**
LEVITWON				**1**	**7.0**
LITTLE NECK	Planning and Building Department	Building Department	Bldg - Application Status	1	1.0
		Building Department		**1**	**1.0**
	Planning and Building Department			**1**	**1.0**
LITTLE NECK				**1**	**1.0**
MANAHASSET	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
MANAHASSET				**1**	**0**
MANHASSET	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0
			CommSvc - Seasonal Programs Registration	2	0
		Community Services		**3**	**0.3**
	Community Services			**3**	**0.3**
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Misc	2	0.5
			Animal Sh - Sign	1	34.0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		**5**	**7.2**
		Code Enforcement	Code - BZA Noncompliance	1	0
			Code - Boating Miscellaneous	1	0
			Code - Court	1	0
			Code - Dumpster	1	0
			Code - From Transfer	2	0
			Code - Lights	1	23.0
			Code - Litter	1	5.0
			Code - Miscellaneous	3	9.7
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Noise	5	2.8
			Code - Overgrown Vegetation	5	2.4
			Code - Property Maintenance	5	7.6
			Code - Reckless Boating	4	0
			Code - Signs	3	8.0

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	1	0
			Code - Water Flow / Accumulation	1	6.0
		Code Enforcement		**36**	**4.2**
		Parking Enforcement	Prkg Enfrc - Commercial Parking	5	8.2
			Prkg Enfrc - Parking Violations Complaint	5	3.4
		Parking Enforcement		**10**	**5.8**
	Department of Public Safety			**51**	**4.8**
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	6.0
			Hwy - Complaint - Highway Employee / Vehicle	1	0
			Hwy - Curb Repair	3	12.0
			Hwy - Dead Animal Pickup	3	3.3
			Hwy - Grass Cut / Mow	6	6.3
			Hwy - Miscellaneous	2	2.5
			Hwy - Pothole	6	2.5
			Hwy - Sprinkler Damage	1	4.0
			Hwy - Street Drainage / Flooding	1	1.0
			Hwy - Street Painting	1	0
			Hwy - Street Repaving Project	1	6.0
			Hwy - Street Sign - Remove	1	0
			Hwy - Street Sign - Repair / Replace	6	1.0
			Hwy - Street Sweeping / Cleaning	1	2.0
			Hwy - Tree Branch / Debris Pickup	6	2.8
			Hwy - Tree Fallen - Emergency	1	3.0
			Hwy - Tree Stump Removal	1	29.0
			Hwy - Tree Trimming / Removal Inspection	8	2.1
		Highway Department		**50**	**3.9**
		Street Lighting District	Street Light - Light Out (Single)	4	8.5
			Street Light - Lights Out (Multiple)	2	6.0
			Street Light - Mark Out	15	5.9
			Street Light - Misc Problems	1	1.0
			Street Light - On During Day	11	9.8
		Street Lighting District		**33**	**7.4**
	Department of Public Works			**83**	**5.3**
	Housing Authority	Housing Authority	Housing - Appliance	3	8.0
			Housing - Electrical	1	0
			Housing - High Priority SR	1	1.0
			Housing - Misc Carpentry	2	2.5

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Housing Authority	Housing Authority	Housing - Misc SR	3	3.3
			Housing - Plumbing	3	3.7
		Housing Authority		**13**	**3.9**
	Housing Authority			**13**	**3.9**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.0
			OIC - Inter Municipal SR	2	1.0
		Inter Municipal Affairs		**4**	**1.5**
	Inter Municipal Affairs			**4**	**1.5**
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	1.0
			Park - Miscellaneous	1	0
		Parks and Recreation Department		**2**	**0.5**
	Parks and Recreation Department			**2**	**0.5**
	Planning and Building Department	Building Department	Bldg - Application Status	1	16.0
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	3	17.7
			Bldg - From Transfer	1	0
			Bldg - Illegal Housing	1	22.0
			Bldg - Inspection Request	1	1.0
			Bldg - Suspect Work Without a Permit	3	6.0
		Building Department		**11**	**10.0**
	Planning and Building Department			**11**	**10.0**
	Project Independence	Project Independence	PI - Call Back Request	4	0.8
			PI - Health and Mental Health	2	0
			PI - Membership Registration	4	0
			PI - Miscellaneous	2	0
			PI - Program Registration	2	0.5
			PI - Taxi Service	44	0
			PI - Taxi Service Cancellation	6	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**65**	**0.1**
	Project Independence			**65**	**0.1**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.5
			SWMA - Garbage Not Picked Up	4	3.2
		Solid Waste Management		**6**	**2.7**
		Sustainability Department	SWMA - Rain Barrel	2	10.5
		Sustainability Department		**2**	**10.5**
	Solid Waste Management			**8**	**4.6**
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		**1**	**0**
		Supervisor's Office	SupV - Airplane	46	0
			SupV - Complaint - Other Employee	1	7.0

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - Helicopter	10	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**58**	**0.1**
	Supervisor's Office			**59**	**0.1**
MANHASSET				**299**	**3.0**
MANHASSET HILLS	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	6.5
			Hwy - Street Drainage / Flooding	1	4.0
			Hwy - Tree Planting	2	0
			Hwy - Tree Trimming / Removal Inspection	1	18.0
		Highway Department		**6**	**5.8**
		Street Lighting District	Street Light - Mark Out	2	6.5
		Street Lighting District		**2**	**6.5**
	Department of Public Works			**8**	**6.0**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		**1**	**1.0**
	Inter Municipal Affairs			**1**	**1.0**
	Planning and Building Department	Building Department	Bldg - From Transfer	1	7.0
		Building Department		**1**	**7.0**
	Planning and Building Department			**1**	**7.0**
	Project Independence	Project Independence	PI - Household Maintenance	1	3.0
		Project Independence		**1**	**3.0**
	Project Independence			**1**	**3.0**
MANHASSET HILLS				**11**	**5.4**
MANHASSET NY	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		**2**	**0**
	Project Independence			**2**	**0**
MANHASSET NY				**2**	**0**
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Misc SR	1	0
		Community Services		**2**	**0**
	Community Services			**2**	**0**
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	35.0
		Cat Shelter		**1**	**35.0**
	Department of Public Safety			**1**	**35.0**
	Department of Public Works	Highway Department	Hwy - Complaint - Highway Employee / Vehicle	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
MANORHAVEN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5
			OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**3**	**1.7**
	Inter Municipal Affairs			**3**	**1.7**
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	5.0
		Parks and Recreation Department		**1**	**5.0**
	Parks and Recreation Department			**1**	**5.0**
	Planning and Building Department	Building Department	Bldg - Housing Complaint	1	3.0
			Bldg - Illegal Housing	1	6.0
		Building Department		**2**	**4.5**
	Planning and Building Department			**2**	**4.5**
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Household Maintenance	1	2.0
			PI - Membership Registration	2	0
			PI - Taxi Service	27	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		**34**	**0.1**
	Project Independence			**34**	**0.1**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	10.0
			SWMA - Rain Barrel	1	10.0
		Sustainability Department		**2**	**10.0**
	Solid Waste Management			**2**	**10.0**
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	6.0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**2**	**3.0**
	Supervisor's Office			**2**	**3.0**
MANORHAVEN				**48**	**1.7**
MILEONA	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
		Project Independence		**1**	**1.0**
	Project Independence			**1**	**1.0**
MILEONA				**1**	**1.0**
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Misc SR	1	3.0
			CommSvc - Seasonal Programs Registration	9	0
		Community Services		**12**	**0.2**
	Community Services			**12**	**0.2**
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	1.0
			Animal Sh - Misc	1	19.0
		Animal Shelter		**3**	**7.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		**2**	**0**
		Code Enforcement	Code - Odor	1	4.0
			Code - Property Maintenance	1	0
		Code Enforcement		**2**	**2.0**
	Department of Public Safety			**7**	**3.6**
	Department of Public Works	Highway Department	Hwy - Manhole Repair	1	1.0
			Hwy - Pothole	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		**3**	**0.7**
	Department of Public Works			**3**	**0.7**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	1.3
		Inter Municipal Affairs		**3**	**1.3**
	Inter Municipal Affairs			**3**	**1.3**
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
		Parks and Recreation Department		**1**	**3.0**
	Parks and Recreation Department			**1**	**3.0**
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Caregiver Support	1	0
			PI - Food and Hunger	1	0
			PI - Health and Mental Health	60	0.1
			PI - Household Maintenance	5	1.8
			PI - Membership Registration	5	0
			PI - Miscellaneous	6	0.3
			PI - Program Registration	5	1.6
			PI - Taxi Service	96	0
			PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
			PI - Volunteer	1	0
		Project Independence		**186**	**0.1**
	Project Independence			**186**	**0.1**
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	0.5
			SWMA - Rain Barrel	3	6.7
		Sustainability Department		**5**	**4.2**
	Solid Waste Management			**5**	**4.2**
MINEOLA				**217**	**0.4**
MUNSEY PARK	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
		Parks and Recreation Department		**1**	**3.0**
	Parks and Recreation Department			**1**	**3.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
MUNSEY PARK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	6	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**7**	**0**
	Supervisor's Office			**7**	**0**
MUNSEY PARK				**8**	**0.4**
MUTTONTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
MUTTONTOWN				**1**	**0**
N NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	7.0
		Street Lighting District		**1**	**7.0**
	Department of Public Works			**1**	**7.0**
N NEW HYDE PARK				**1**	**7.0**
N. HEMPSTEAD	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	5.0
		Street Lighting District		**1**	**5.0**
	Department of Public Works			**1**	**5.0**
N. HEMPSTEAD				**1**	**5.0**
NEW CASSEL	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
		Community Services		**2**	**0.5**
	Community Services			**2**	**0.5**
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	12.0
			Animal Sh - Menacing or Harrassing Dog	2	6.5
			Animal Sh - Unleashed - Stray Dog	2	0.5
		Animal Shelter		**5**	**5.2**
		Cat Shelter	Cat Shelter - Feral Cats	2	3.0
		Cat Shelter		**2**	**3.0**
		Code Enforcement	Code - Basketball Stanchion	1	0
			Code - Commercial Vehicle stored on Residential Property	2	2.0
			Code - Court	1	0
			Code - Fence	5	3.0
			Code - Garbage	6	6.7
			Code - Licensing	1	0
			Code - Miscellaneous	4	0.2
			Code - Odor	1	35.0
			Code - Overgrown Vegetation	16	1.4
			Code - Property Maintenance	2	0
			Code - Sidewalk Obstruction	1	0
		Code Enforcement		**40**	**2.9**

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Commercial Parking	3	1.7
			Prkg Enfrc - Parking Violations Complaint	4	1.5
		Parking Enforcement		**7**	**1.6**
	Department of Public Safety			**54**	**3.0**
	Department of Public Works	Department of Public Works	DPW - Prospect Ave Project	1	28.0
		Department of Public Works		**1**	**28.0**
		Highway Department	Hwy - Catch Basin	6	4.8
			Hwy - Curb Repair	1	0
			Hwy - Grass Cut / Mow	4	3.5
			Hwy - Miscellaneous	2	3.5
			Hwy - Pothole	7	2.9
			Hwy - Street Drainage / Flooding	1	1.0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	8	5.8
			Hwy - Street Sweeping / Cleaning	2	5.0
			Hwy - Tree Branch / Debris Pickup	1	3.0
			Hwy - Tree Trimming / Removal Inspection	8	0.8
		Highway Department		**41**	**3.3**
		Street Lighting District	Street Light - Cycles On / Off	1	6.0
			Street Light - Fixture Problem	4	8.0
			Street Light - Light Out (Single)	19	4.7
			Street Light - Lights Out (Multiple)	1	7.0
			Street Light - On During Day	6	6.8
		Street Lighting District		**31**	**5.6**
	Department of Public Works			**73**	**4.6**
	Housing Authority	Housing Authority	Housing - Electrical	2	3.0
			Housing - High Priority SR	1	13.0
			Housing - Misc Carpentry	1	2.0
			Housing - Misc Exterior	1	1.0
			Housing - Misc SR	2	0.5
			Housing - Plumbing	6	3.0
		Housing Authority		**13**	**3.2**
	Housing Authority			**13**	**3.2**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
		Inter Municipal Affairs		**1**	**3.0**
	Inter Municipal Affairs			**1**	**3.0**
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	13.0
			Park - Miscellaneous	1	1.0
		Parks and Recreation Department		**2**	**7.0**
	Parks and Recreation Department			**2**	**7.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Planning and Building Department	Building Department	Bldg - Application Status	2	4.0
			Bldg - Housing Complaint	1	29.0
			Bldg - Illegal Housing	9	0.1
		Building Department		**12**	**3.2**
	Planning and Building Department			**12**	**3.2**
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Miscellaneous	6	0
			PI - Taxi Service	42	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**51**	**0**
	Project Independence			**51**	**0**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	2.5
			SWMA - Garbage Not Picked Up	1	2.0
		Solid Waste Management		**3**	**2.3**
	Solid Waste Management			**3**	**2.3**
NEW CASSEL				**211**	**2.9**
NEW CASSel	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department		**1**	**3.0**
	Department of Public Works			**1**	**3.0**
NEW CASSel				**1**	**3.0**
NEW HYD PARK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
NEW HYD PARK				**1**	**0**
NEW HYDE PAR	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	5.0
		Animal Shelter		**1**	**5.0**
	Department of Public Safety			**1**	**5.0**
NEW HYDE PAR				**1**	**5.0**
NEW HYDE PARK	Community Services	Community Services	CommSvc - Seasonal Programs Registration	2	0
		Community Services		**2**	**0**
	Community Services			**2**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	18.0
			Animal Sh - Found Animal	1	1.0
		Animal Shelter		**2**	**9.5**
		Cat Shelter	Cat Shelter - Feral Cats	3	13.0
		Cat Shelter		**3**	**13.0**
		Code Enforcement	Code - After Hours/Weekend Construction	1	2.0
			Code - Fence	1	7.0
			Code - Miscellaneous	1	4.0

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	8	5.6
			Code - Property Maintenance	2	5.5
		Code Enforcement		**13**	**5.3**
	Department of Public Safety			**18**	**7.1**
	Department of Public Works	Highway Department	Hwy - Curb Repair	2	0
			Hwy - Dead Animal Pickup	1	0
			Hwy - Grass Cut / Mow	1	0
			Hwy - Miscellaneous	2	1.0
			Hwy - Pothole	2	1.5
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	7	1.1
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Fallen - Emergency	1	6.0
			Hwy - Tree Planting	3	0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	13	2.6
		Highway Department		**37**	**1.4**
		Street Lighting District	Street Light - Cycles On / Off	2	3.5
			Street Light - Fixture Problem	1	3.0
			Street Light - Light Out (Single)	5	5.4
			Street Light - Lights Out (Multiple)	2	8.5
			Street Light - Mark Out	3	7.3
			Street Light - On During Day	4	7.0
		Street Lighting District		**17**	**6.1**
	Department of Public Works			**54**	**2.9**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	7	1.7
		Inter Municipal Affairs		**7**	**1.7**
	Inter Municipal Affairs			**7**	**1.7**
	Planning and Building Department	Building Department	Bldg - Application Status	12	2.7
			Bldg - Certificate Status	1	0
		Building Department		**13**	**2.5**
	Planning and Building Department			**13**	**2.5**
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Household Maintenance	1	4.0
			PI - Membership Registration	8	0
			PI - Miscellaneous	2	12.5
			PI - NORC SR	2	0
			PI - Program Registration	6	0.7
			PI - Taxi Service	45	0

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	3	1.3
		Project Independence		**72**	**0.5**
	Project Independence			**72**	**0.5**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	2.0
			SWMA - Rain Barrel	1	2.0
		Sustainability Department		**2**	**2.0**
	Solid Waste Management			**2**	**2.0**
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		**1**	**0**
		Supervisor's Office	SupV - Airplane	199	0
			SupV - Complaint - Other Employee	1	3.0
		Supervisor's Office		**200**	**0.0**
	Supervisor's Office			**201**	**0.0**
NEW HYDE PARK				**369**	**1.0**
NEW HYDE PARK RD	Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	1	12.0
		Human Resources and Finance		**1**	**12.0**
	Human Resources and Finance			**1**	**12.0**
NEW HYDE PARK RD				**1**	**12.0**
NEW HYDEPARK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
NEW HYDEPARK				**1**	**0**
NEW HYED PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
NEW HYED PARK				**1**	**0**
NHP	Project Independence	Project Independence	PI - Miscellaneous	1	5.0
		Project Independence		**1**	**5.0**
	Project Independence			**1**	**5.0**
NHP				**1**	**5.0**
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Sidewalk Obstruction	1	5.0
		Code Enforcement		**1**	**5.0**
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	10.0
		Parking Enforcement		**1**	**10.0**
	Department of Public Safety			**2**	**7.5**
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	12.0
			Hwy - Street Drainage / Flooding	1	3.0
			Hwy - Street Sign - Repair / Replace	2	2.0

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City	Department Description	Group Description	Type Description	Count	Response Days
NO NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		**7**	**4.4**
	Department of Public Works			**7**	**4.4**
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	14.0
		Building Department		**1**	**14.0**
	Planning and Building Department			**1**	**14.0**
NO NEW HYDE PARK				**10**	**6.0**
NORTH BELLMORE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0
		Animal Shelter		**1**	**2.0**
	Department of Public Safety			**1**	**2.0**
NORTH BELLMORE				**1**	**2.0**
NORTH HEMPSTEAD	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		**1**	**2.0**
	Department of Public Works			**1**	**2.0**
NORTH HEMPSTEAD				**1**	**2.0**
NORTH HIL4LS	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
NORTH HIL4LS				**1**	**0**
NORTH HILL	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
NORTH HILL				**1**	**0**
NORTH HILLS	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0
		Community Services		**1**	**1.0**
	Community Services			**1**	**1.0**
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**1**	**0**
	Inter Municipal Affairs			**1**	**0**
	Project Independence	Project Independence	PI - Caregiver Support	2	3.0
			PI - Miscellaneous	2	0
			PI - Taxi Service	51	0
			PI - Taxi Service Cancellation	3	0
		Project Independence		**58**	**0.1**
	Project Independence			**58**	**0.1**
NORTH HILLS				**61**	**0.1**

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Misc SR	1	5.0
			CommSvc - Seasonal Programs Registration	6	0
		Community Services		**7**	**0.7**
	Community Services			**7**	**0.7**
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	7.0
			Animal Sh - Lost Animal	2	2.5
			Animal Sh - Menacing or Harrassing Dog	1	11.0
			Animal Sh - Sign	1	7.0
		Animal Shelter		**5**	**6.0**
		Cat Shelter	Cat Shelter - Feral Cats	2	8.0
		Cat Shelter		**2**	**8.0**
		Code Enforcement	Code - Basketball Stanchion	2	5.0
			Code - Commercial Vehicle stored on Residential Property	2	5.5
			Code - Court	4	0
			Code - Garbage	3	4.3
			Code - Miscellaneous	1	3.0
			Code - Overgrown Vegetation	8	3.9
			Code - Property Maintenance	3	1.0
			Code - Tree Removal	2	2.5
			Code - Unlawful Property Use	1	3.0
			Code - Water Flow / Accumulation	2	11.0
		Code Enforcement		**28**	**3.6**
	Department of Public Safety			**35**	**4.2**
	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	2	3.0
			Hwy - Catch Basin	5	2.4
			Hwy - Curb Repair	3	0
			Hwy - Miscellaneous	6	3.5
			Hwy - Street Drainage / Flooding	3	0
			Hwy - Street Sign - Remove	1	0
			Hwy - Street Sign - Repair / Replace	1	2.0
			Hwy - Street Sweeping / Cleaning	2	3.5
			Hwy - Tree Branch / Debris Pickup	13	2.0
			Hwy - Tree Fallen - Emergency	2	4.5
			Hwy - Tree Planting	3	0
			Hwy - Tree Stump Removal	5	0
			Hwy - Tree Trimming / Removal Inspection	39	0.5
		Highway Department		**85**	**1.2**
		Street Lighting District	Street Light - Cycles On / Off	1	7.0
			Street Light - Fixture Problem	3	1.7
			Street Light - Light Out (Single)	12	5.2

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	7.0
			Street Light - Mark Out	13	5.3
			Street Light - On During Day	12	2.2
			Street Light - Pole Problem	1	14.0
		Street Lighting District		**43**	**4.4**
	Department of Public Works			**128**	**2.3**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	4.0
		Inter Municipal Affairs		**1**	**4.0**
	Inter Municipal Affairs			**1**	**4.0**
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	4.5
		Parks and Recreation Department		**2**	**4.5**
	Parks and Recreation Department			**2**	**4.5**
	Planning and Building Department	Building Department	Bldg - Application Status	7	3.7
			Bldg - Construction Complaint	1	17.0
			Bldg - Illegal Housing	2	0
			Bldg - Suspect Work Without a Permit	4	7.8
		Building Department		**14**	**5.3**
	Planning and Building Department			**14**	**5.3**
	Project Independence	Project Independence	PI - Health and Mental Health	7	0
			PI - Household Maintenance	1	4.0
			PI - Membership Registration	6	0
			PI - Miscellaneous	4	2.0
			PI - NORC SR	9	0.1
			PI - Program Registration	15	3.9
			PI - Taxi Service	73	0.0
			PI - Taxi Service Cancellation	3	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**120**	**0.6**
	Project Independence			**120**	**0.6**
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0.5
		Solid Waste Management		**2**	**0.5**
		Sustainability Department	SWMA - Compost	1	0
			SWMA - Long Island Green Homes	1	12.0
			SWMA - Rain Barrel	2	3.5
		Sustainability Department		**4**	**4.8**
	Solid Waste Management			**6**	**3.3**

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	4	2.2
			SupV - Thank You from Constituent	2	0
		Supervisor's Office		**6**	**1.5**
	Supervisor's Office			**6**	**1.5**
NORTH NEW HYDE PARK				**319**	**2.0**
OLD BETHPAGE	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
OLD BETHPAGE				**1**	**0**
OYSTER BAY	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Lost Animal	1	2.0
		Animal Shelter		**2**	**1.5**
	Department of Public Safety			**2**	**1.5**
OYSTER BAY				**2**	**1.5**
PLANDOME	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	5.0
		Sustainability Department		**1**	**5.0**
	Solid Waste Management			**1**	**5.0**
PLANDOME				**2**	**2.5**
PLANDOME HEIGHTS	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Helicopter	4	0
		Supervisor's Office		**5**	**0**
	Supervisor's Office			**5**	**0**
PLANDOME HEIGHTS				**6**	**0**
PLANDOME MANOR	Project Independence	Project Independence	PI - Taxi Service	5	0
		Project Independence		**5**	**0**
	Project Independence			**5**	**0**
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
PLANDOME MANOR				**6**	**0**
PORT WASHIINGTON	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
PORT WASHIINGTON				**1**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGON	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		**1**	**0**
	Department of Public Safety			**1**	**0**
PORT WASHINGON				**1**	**0**
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	3	0
		Adminstrative Services		**3**	**0**
	Adminstrative Services			**3**	**0**
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	8	0
		Community Services		**8**	**0**
	Community Services			**8**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	2	6.5
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		**3**	**4.3**
		Cat Shelter	Cat Shelter - Feral Cats	6	3.0
		Cat Shelter		**6**	**3.0**
		Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - Basketball Stanchion	1	0
			Code - Court	4	0
			Code - From Transfer	1	0
			Code - Garbage	5	5.4
			Code - Litter	2	4.0
			Code - Miscellaneous	4	4.8
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Noise	2	2.5
			Code - Odor	1	1.0
			Code - Overgrown Vegetation	14	2.2
			Code - Property Maintenance	5	3.8
			Code - Sidewalk Obstruction	3	11.3
			Code - Signs	2	1.5
			Code - Unlawful Property Use	2	0.5
		Code Enforcement		**48**	**3.1**
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	3.5
			Prkg Enfrc - Parking Violations Complaint	5	7.0
		Parking Enforcement		**7**	**6.0**
	Department of Public Safety			**64**	**3.5**
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Curb Repair	3	4.0
			Hwy - Dead Animal Pickup	1	9.0
			Hwy - Grass Cut / Mow	2	5.0
			Hwy - Miscellaneous	6	4.2
			Hwy - Pothole	2	6.0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	21	0
			Hwy - Street Painting	4	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	10	1.1
			Hwy - Street Sweeping / Cleaning	2	2.5
			Hwy - Tree Branch / Debris Pickup	2	1.0
			Hwy - Tree Fallen - Emergency	1	7.0
			Hwy - Tree Planting	5	0
			Hwy - Tree Removal Objection	1	0
			Hwy - Tree Stump Removal	11	5.6
			Hwy - Tree Trimming / Removal Inspection	23	2.1
		Highway Department		**96**	**2.1**
		Street Lighting District	Street Light - Cycles On / Off	1	2.0
			Street Light - Fixture Problem	2	11.5
			Street Light - Light Out (Single)	8	8.4
			Street Light - Mark Out	8	3.5
			Street Light - Misc Problems	1	0
			Street Light - On During Day	8	6.9
			Street Light - Pole Problem	1	4.0
		Street Lighting District		**29**	**6.2**
	Department of Public Works			**125**	**3.1**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	5	0.6
		Inter Municipal Affairs		**6**	**0.7**
	Inter Municipal Affairs			**6**	**0.7**
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	8.0
			Park - Miscellaneous	4	2.5
		Parks and Recreation Department		**5**	**3.6**
	Parks and Recreation Department			**5**	**3.6**
	Planning and Building Department	Building Department	Bldg - Application Status	9	4.1
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	1	7.0
			Bldg - From Transfer	1	0
			Bldg - Housing Complaint	2	9.5
			Bldg - Illegal Housing	4	5.2
			Bldg - Retaining Wall	1	17.0
			Bldg - Suspect Work Without a Permit	10	5.2
		Building Department		**29**	**5.3**
		Planning Department	Planning - Questions needing Answers	1	2.0
		Planning Department		**1**	**2.0**
	Planning and Building Department			**30**	**5.2**

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Project Independence	Project Independence	PI - Caregiver Support	2	0.5
			PI - Health and Mental Health	13	0.3
			PI - Household Maintenance	3	2.7
			PI - Membership Registration	11	0
			PI - Miscellaneous	3	6.0
			PI - Program Registration	2	2.0
			PI - Taxi Service	190	0
			PI - Taxi Service Cancellation	11	0
			PI - Transportation/Mobility Mgmt Info	1	26.0
		Project Independence		**236**	**0.3**
	Project Independence			**236**	**0.3**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
			SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management		**2**	**0**
		Sustainability Department	SWMA - Compost	21	7.1
			SWMA - Long Island Green Homes	1	1.0
			SWMA - Rain Barrel	22	7.5
		Sustainability Department		**44**	**7.2**
	Solid Waste Management			**46**	**6.8**
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
		311 Call Center		**1**	**0**
		Supervisor's Office	SupV - Airplane	215	0
			SupV - Complaint - Other Employee	2	1.5
			SupV - Helicopter	108	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**326**	**0.0**
	Supervisor's Office			**327**	**0.0**
PORT WASHINGTON				**850**	**1.4**
PORT WASHINGTON	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	1.0
		Supervisor's Office		**1**	**1.0**
	Supervisor's Office			**1**	**1.0**
PORT WASHINGTON				**1**	**1.0**
PORT WASHINGTON NO	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	5.0
		Parks and Recreation Department		**1**	**5.0**
	Parks and Recreation Department			**1**	**5.0**
PORT WASHINGTON NO				**2**	**2.5**

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NORTH	Department of Public Safety	Animal Shelter	Animal Sh - Sign	1	14.0
		Animal Shelter		**1**	**14.0**
	Department of Public Safety			**1**	**14.0**
	Project Independence	Project Independence	PI - Caregiver Support	4	5.2
			PI - Food and Hunger	1	4.0
			PI - Health and Mental Health	1	0
			PI - Membership Registration	4	0
			PI - Miscellaneous	2	4.5
			PI - Taxi Service	21	0
			PI - Taxi Service Cancellation	2	0
		Project Independence		**35**	**1.0**
	Project Independence			**35**	**1.0**
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	1.0
		Sustainability Department		**1**	**1.0**
	Solid Waste Management			**1**	**1.0**
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
PORT WASHINGTON NORTH				**38**	**1.3**
PORT WASHINGTTON	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	24.0
		Code Enforcement		**1**	**24.0**
	Department of Public Safety			**1**	**24.0**
PORT WASHINGTTON				**1**	**24.0**
PORT WASHINTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
PORT WASHINTON				**1**	**0**
PORTWASHINGTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		**1**	**2.0**
	Inter Municipal Affairs			**1**	**2.0**
	Project Independence	Project Independence	PI - Taxi Service	4	0
		Project Independence		**4**	**0**
	Project Independence			**4**	**0**
PORTWASHINGTON				**5**	**0.4**
Port washington	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	9.0
		Parking Enforcement		**1**	**9.0**
	Department of Public Safety			**1**	**9.0**
Port washington				**1**	**9.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
QUEENS VILLAGE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0
		Animal Shelter		**1**	**2.0**
	Department of Public Safety			**1**	**2.0**
QUEENS VILLAGE				**1**	**2.0**
ROLSYN HEIGHTS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**1**	**0**
	Inter Municipal Affairs			**1**	**0**
ROLSYN HEIGHTS				**1**	**0**
ROSLYN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	1.5
		Animal Shelter		**2**	**1.5**
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		**1**	**0**
		Code Enforcement	Code - Miscellaneous	1	0
		Code Enforcement		**1**	**0**
	Department of Public Safety			**4**	**0.8**
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
			Hwy - Pothole Filled Without Request	3	0
			Hwy - Street Sign - Repair / Replace	4	1.2
			Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	2	1.5
		Highway Department		**11**	**1.0**
	Department of Public Works			**11**	**1.0**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**1**	**0**
	Inter Municipal Affairs			**1**	**0**
	Planning and Building Department	Building Department	Bldg - Inspection Request	1	0
		Building Department		**1**	**0**
	Planning and Building Department			**1**	**0**
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	2	0
			PI - Taxi Service	7	0
			PI - Transportation/Mobility Mgmt Info	2	1.5
			PI - Volunteer	1	1.0
		Project Independence		**14**	**0.4**
	Project Independence			**14**	**0.4**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	7.0
		Solid Waste Management		**1**	**7.0**
	Solid Waste Management			**1**	**7.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
			SupV - Helicopter	1	0
		Supervisor's Office		**3**	**0**
	Supervisor's Office			**3**	**0**
ROSLYN				**35**	**0.7**
ROSLYN ESTATES	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		**3**	**0**
	Project Independence			**3**	**0**
ROSLYN ESTATES				**3**	**0**
ROSLYN HARBOR	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		**1**	**0**
	Community Services			**1**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0
			Animal Sh - Misc	1	4.0
		Animal Shelter		**3**	**1.3**
	Department of Public Safety			**3**	**1.3**
	Project Independence	Project Independence	PI - Taxi Service	4	0
		Project Independence		**4**	**0**
	Project Independence			**4**	**0**
ROSLYN HARBOR				**8**	**0.5**
ROSLYN HEIGHTS	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		**1**	**0**
	Community Services			**1**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	2	17.5
			Animal Sh - Dog Defecation	2	4.0
			Animal Sh - Found Animal	1	1.0
			Animal Sh - Unleashed - Stray Dog	1	26.0
		Animal Shelter		**6**	**11.7**
		Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		**2**	**0**
		Code Enforcement	Code - Commercial Vehicle stored on Residential Property	3	2.7
			Code - Court	4	0
			Code - Fence	2	5.0
			Code - Garbage	1	3.0
			Code - Miscellaneous	2	1.5
			Code - Noise	1	15.0
			Code - Overgrown Vegetation	4	2.0
			Code - Property Maintenance	7	2.3
			Code - Sidewalk Obstruction	3	1.3

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Safety	**Code Enforcement**		**27**	**2.5**
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	3	6.7
		Parking Enforcement		**3**	**6.7**
	Department of Public Safety			**38**	**4.1**
	Department of Public Works	Highway Department	Hwy - Catch Basin	4	2.2
			Hwy - Dead Animal Pickup	2	2.5
			Hwy - Miscellaneous	2	13.5
			Hwy - Pothole	2	1.5
			Hwy - Street Drainage / Flooding	5	5.4
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	2	5.5
			Hwy - Street Sweeping / Cleaning	1	6.0
			Hwy - Tree Branch / Debris Pickup	5	1.8
			Hwy - Tree Fallen - Emergency	1	1.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	12	2.6
		Highway Department		**38**	**3.4**
		Street Lighting District	Street Light - Fixture Problem	1	1.0
			Street Light - Light Out (Single)	5	6.2
			Street Light - Lights Out (Multiple)	4	0
			Street Light - Mark Out	19	4.9
			Street Light - On During Day	6	9.5
			Street Light - Pole Problem	1	6.0
		Street Lighting District		**36**	**5.2**
	Department of Public Works			**74**	**4.3**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	0.7
		Inter Municipal Affairs		**3**	**0.7**
	Inter Municipal Affairs			**3**	**0.7**
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	2	2.0
		Parks and Recreation Department		**2**	**2.0**
	Parks and Recreation Department			**2**	**2.0**
	Planning and Building Department	Building Department	Bldg - Application Status	3	1.0
			Bldg - Construction Complaint	2	0
			Bldg - Illegal Housing	2	0
		Building Department		**7**	**0.4**
	Planning and Building Department			**7**	**0.4**
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	2	0
			PI - Household Maintenance	2	0
			PI - Membership Registration	6	0

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Project Independence	Project Independence	PI - Miscellaneous	3	16.7
			PI - Taxi Service	49	0
			PI - Taxi Service Cancellation	2	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	2	2.0
		Project Independence		**68**	**0.8**
	Project Independence			**68**	**0.8**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5
		Solid Waste Management		**2**	**0.5**
		Sustainability Department	SWMA - Rain Barrel	1	1.0
		Sustainability Department		**1**	**1.0**
	Solid Waste Management			**3**	**0.7**
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
		311 Call Center		**1**	**0**
		Supervisor's Office	SupV - Airplane	32	0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		**34**	**0**
	Supervisor's Office			**35**	**0**
ROSLYN HEIGHTS				**231**	**2.3**
ROSLYN HIEGHTS	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	6.0
		Code Enforcement		**1**	**6.0**
	Department of Public Safety			**1**	**6.0**
ROSLYN HIEGHTS				**1**	**6.0**
ROSYLN	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
		Code Enforcement		**1**	**1.0**
	Department of Public Safety			**1**	**1.0**
ROSYLN				**1**	**1.0**
RUSSELL GARDENS	Project Independence	Project Independence	PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		**6**	**0**
	Project Independence			**6**	**0**
RUSSELL GARDENS				**6**	**0**
SADDLE ROCK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	2.0
		Highway Department		**1**	**2.0**
	Department of Public Works			**1**	**2.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
SADDLE ROCK	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Membership Registration	2	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		**4**	**0.2**
	Project Independence			**4**	**0.2**
SADDLE ROCK				**6**	**0.5**
SADSLE ROCK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
SADSLE ROCK				**1**	**0**
SANDS POINT	Project Independence	Project Independence	PI - Household Maintenance	1	3.0
			PI - Taxi Service	6	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		**8**	**0.4**
	Project Independence			**8**	**0.4**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
			SWMA - Rain Barrel	2	1.5
		Sustainability Department		**3**	**1.3**
	Solid Waste Management			**3**	**1.3**
	Supervisor's Office	Supervisor's Office	SupV - Airplane	6	0
			SupV - Helicopter	3	0
		Supervisor's Office		**9**	**0**
	Supervisor's Office			**9**	**0**
SANDS POINT				**20**	**0.4**
SEA CLIFF	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	4.0
		Animal Shelter		**1**	**4.0**
	Department of Public Safety			**1**	**4.0**
SEA CLIFF				**1**	**4.0**
SEARINGTOWN	Community Services	Community Services	CommSvc - Misc SR	1	0
			CommSvc - Seasonal Programs Registration	2	0
		Community Services		**3**	**0**
	Community Services			**3**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Menacing or Harrassing Dog	1	0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		**3**	**0**
		Cat Shelter	Cat Shelter - Feral Cats	2	5.0
		Cat Shelter		**2**	**5.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
			Code - Tree Removal	1	0
			Code - Water Flow / Accumulation	1	6.0
		Code Enforcement		**3**	**2.0**
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		Parking Enforcement		**1**	**3.0**
	Department of Public Safety			**9**	**2.1**
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	3	1.7
			Hwy - Manhole Repair	1	8.0
			Hwy - Miscellaneous	1	1.0
			Hwy - Pothole	1	2.0
			Hwy - Street Drainage / Flooding	4	4.2
			Hwy - Street Sign - New Request	1	0
			Hwy - Tree Branch / Debris Pickup	3	3.3
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	3	0
		Highway Department		**20**	**2.2**
		Street Lighting District	Street Light - Light Out (Single)	3	15.0
			Street Light - Mark Out	8	3.0
			Street Light - On During Day	3	22.7
		Street Lighting District		**14**	**9.8**
	Department of Public Works			**34**	**5.3**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	14.0
		Inter Municipal Affairs		**1**	**14.0**
	Inter Municipal Affairs			**1**	**14.0**
	Planning and Building Department	Building Department	Bldg - Inspection Request	1	9.0
		Building Department		**1**	**9.0**
	Planning and Building Department			**1**	**9.0**
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	5	6.2
			PI - Taxi Service	9	0
		Project Independence		**16**	**1.9**
	Project Independence			**16**	**1.9**
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	3.0
		Solid Waste Management		**1**	**3.0**
	Solid Waste Management			**1**	**3.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Supervisor's Office	Supervisor's Office	SupV - Airplane	60	0
			SupV - Helicopter	1	0
		Supervisor's Office		**61**	**0**
	Supervisor's Office			**61**	**0**
SEARINGTOWN				**126**	**2.0**
THOMASTON	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	1	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	3	0.3
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**7**	**0.3**
	Project Independence			**7**	**0.3**
THOMASTON				**8**	**0.2**
THOMATON	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	2.0
		Street Lighting District		**1**	**2.0**
	Department of Public Works			**1**	**2.0**
THOMATON				**1**	**2.0**
UNIONDALE	Project Independence	Project Independence	PI - Call Back Request	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
UNIONDALE				**1**	**0**
UNIVERSITY GARDENS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		**2**	**0**
		Code Enforcement	Code - Garbage	1	7.0
			Code - Litter	1	0
			Code - Miscellaneous	2	11.0
			Code - No Plates / Inoperable Vehicle	2	16.5
			Code - Overgrown Vegetation	2	10.0
		Code Enforcement		**8**	**10.2**
	Department of Public Safety			**10**	**8.2**
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	5.0
			Hwy - Tree Trimming / Removal Inspection	3	0.7
		Highway Department		**4**	**1.8**
		Street Lighting District	Street Light - Cycles On / Off	1	5.0
			Street Light - Light Out (Single)	3	19.7
			Street Light - Mark Out	3	3.0
		Street Lighting District		**7**	**10.4**
	Department of Public Works			**11**	**7.3**

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City	Department Description	Group Description	Type Description	Count	Response Days
UNIVERSITY GARDENS	Project Independence	Project Independence	PI - Caregiver Support	1	2.0
			PI - Health and Mental Health	1	0
			PI - Membership Registration	1	0
			PI - Taxi Service	2	0
		Project Independence		**5**	**0.4**
	Project Independence			**5**	**0.4**
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
		Solid Waste Management		**1**	**2.0**
	Solid Waste Management			**1**	**2.0**
UNIVERSITY GARDENS				**27**	**6.1**
WESBURY	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
		Animal Shelter		**1**	**0**
	Department of Public Safety			**1**	**0**
	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
WESBURY				**2**	**0**
WESTBURY	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	12.0
		Adminstrative Services		**1**	**12.0**
	Adminstrative Services			**1**	**12.0**
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Misc SR	2	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		**7**	**0**
	Community Services			**7**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Lost Animal	1	1.0
		Animal Shelter		**2**	**0.5**
		Code Enforcement	Code - Fence	1	0
			Code - Sidewalk Obstruction	1	4.0
			Code - Signs	1	8.0
		Code Enforcement		**3**	**4.0**
	Department of Public Safety			**5**	**2.6**
	Department of Public Works	Department of Public Works	DPW - Prospect Ave Project	1	34.0
		Department of Public Works		**1**	**34.0**
		Highway Department	Hwy - Catch Basin	1	1.0
			Hwy - Street Drainage / Flooding	1	1.0
			Hwy - Street Sign - Repair / Replace	2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		**6**	**0.3**
		Street Lighting District	Street Light - Cycles On / Off	1	1.0
			Street Light - Light Out (Single)	6	6.7
			Street Light - Lights Out (Multiple)	2	0
			Street Light - Mark Out	4	7.8
		Street Lighting District		**13**	**5.5**
	Department of Public Works			**20**	**5.4**
	Housing Authority	Housing Authority	Housing - Pest Control	1	1.0
		Housing Authority		**1**	**1.0**
	Housing Authority			**1**	**1.0**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	10.0
			OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		**2**	**5.0**
	Inter Municipal Affairs			**2**	**5.0**
	Planning and Building Department	Building Department	Bldg - Application Status	1	2.0
			Bldg - Illegal Housing	3	0
		Building Department		**4**	**0.5**
	Planning and Building Department			**4**	**0.5**
	Project Independence	Project Independence	PI - Financial Assistance	1	0
			PI - Health and Mental Health	3	0
			PI - Membership Registration	5	0
			PI - Miscellaneous	2	11.5
			PI - Taxi Service	18	0
			PI - Taxi Service Complaint	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		**31**	**0.8**
	Project Independence			**31**	**0.8**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	2.0
			SWMA - Rain Barrel	2	3.5
		Sustainability Department		**3**	**3.0**
	Solid Waste Management			**3**	**3.0**
WESTBURY				**74**	**2.4**
WILLISTON	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
WILLISTON				**1**	**0**
WILLISTON PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	11.0
		Adminstrative Services		**1**	**11.0**
	Adminstrative Services			**1**	**11.0**

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Seasonal Programs Registration	3	0
		Community Services		**4**	**0**
	Community Services			**4**	**0**
	Department of Public Safety	Code Enforcement	Code - Garbage	1	4.0
		Code Enforcement		**1**	**4.0**
	Department of Public Safety			**1**	**4.0**
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	0
			Hwy - Tree Branch / Debris Pickup	3	3.3
			Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		**6**	**1.7**
	Department of Public Works			**6**	**1.7**
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		**1**	**1.0**
	Parks and Recreation Department			**1**	**1.0**
	Project Independence	Project Independence	PI - Call Back Request	1	6.0
			PI - Caregiver Support	1	0
			PI - Health and Mental Health	2	0
			PI - Household Maintenance	3	2.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	3	7.7
			PI - Program Registration	5	0.4
			PI - Taxi Service	42	0
			PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		**66**	**0.6**
	Project Independence			**66**	**0.6**
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	9.0
		Sustainability Department		**1**	**9.0**
	Solid Waste Management			**1**	**9.0**
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		**1**	**0**
	Supervisor's Office			**1**	**0**
WILLISTON PARK				**81**	**0.9**
WILLISTON PK	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
WILLISTON PK				**1**	**0**
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		**2**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
albertson	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	4.0
			Street Light - Mark Out	1	2.0
		Street Lighting District		**2**	**3.0**
	Department of Public Works			**4**	**1.5**
albertson				**4**	**1.5**
carle place	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		**1**	**0**
	Department of Public Safety			**1**	**0**
	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
carle place				**2**	**0**
floral park	Department of Public Works	Highway Department	Hwy - Street Painting	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
floral park				**1**	**0**
floral park centre	Department of Public Works	Highway Department	Hwy - Street Painting	2	0
		Highway Department		**2**	**0**
	Department of Public Works			**2**	**0**
floral park centre				**2**	**0**
garden city	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
		Supervisor's Office		**4**	**0**
	Supervisor's Office			**4**	**0**
garden city				**4**	**0**
garden city park	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department		**1**	**0**
	Planning and Building Department			**1**	**0**
garden city park				**1**	**0**
great neck	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
great neck				**1**	**0**
great neck	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	8.0
		Highway Department		**1**	**8.0**
	Department of Public Works			**1**	**8.0**
great neck				**1**	**8.0**
greenvale	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		**2**	**0**
	Department of Public Works			**2**	**0**
greenvale				**2**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
manorhaven	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
manorhaven				**1**	**0**
mineola	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
mineola				**1**	**0**
new cassel	Department of Public Safety	Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		**1**	**0**
	Department of Public Safety			**1**	**0**
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	1.0
		Highway Department		**1**	**1.0**
	Department of Public Works			**1**	**1.0**
new cassel				**2**	**0.5**
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	3.0
		Highway Department		**1**	**3.0**
	Department of Public Works			**1**	**3.0**
new hyde park				**1**	**3.0**
port washington	Department of Public Safety	Code Enforcement	Code - Noise	1	3.0
		Code Enforcement		**1**	**3.0**
	Department of Public Safety			**1**	**3.0**
	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	3.0
			Hwy - Pothole Filled Without Request	8	0
		Highway Department		**9**	**0.3**
	Department of Public Works			**9**	**0.3**
port washington				**10**	**0.6**
port washington	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
port washington				**1**	**0**
port washington	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
port washington				**1**	**0**
roslyn heights	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		**1**	**0**
	Community Services			**1**	**0**
roslyn heights				**1**	**0**

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City	Department Description	Group Description	Type Description	Count	Response Days
searingtown	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		**1**	**0**
	Department of Public Works			**1**	**0**
searingtown				**1**	**0**
searingtown	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department		**1**	**3.0**
	Department of Public Works			**1**	**3.0**
searingtown				**1**	**3.0**
thomaston	Project Independence	Project Independence	PI - Program Registration	1	0
		Project Independence		**1**	**0**
	Project Independence			**1**	**0**
thomaston				**1**	**0**
	Community Services	Community Services	CommSvc - Seasonal Programs Registration	1	0
		Community Services		**1**	**0**
	Community Services			**1**	**0**
	Department of Public Safety	Animal Shelter	Animal Sh - Call Back	1	0
			Animal Sh - Dog Adoption	46	0
			Animal Sh - Found Animal	2	3.0
		Animal Shelter		**49**	**0.1**
		Cat Shelter	Cat Shelter - Call Back	15	3.3
		Cat Shelter		**15**	**3.3**
		Code Enforcement	Code - Call Back Request	76	5.0
			Code - Noise	2	0.5
			Code - Overgrown Vegetation	4	0
			Code - Property Maintenance	1	6.0
			Code - Property Violations Search	200	11.0
		Code Enforcement		**283**	**9.1**
		Parking Enforcement	Prkg Enfrc - Call Back Request	4	1.0
		Parking Enforcement		**4**	**1.0**
	Department of Public Safety			**351**	**7.5**
	Department of Public Works	Highway Department	Hwy - Call Back Request	34	0
			Hwy - Dead Animal Pickup	1	4.0
			Hwy - Grass Cut / Mow	1	5.0
			Hwy - Informational	2	0
			Hwy - Miscellaneous	1	3.0
			Hwy - Permits / Road Opening Application Request	4	0.8
			Hwy - Pothole	2	4.5
			Hwy - Pothole Filled Without Request	2	0
			Hwy - Street Drainage / Flooding	2	3.5
			Hwy - Street Painting	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	1	2.0
			Hwy - Sump	1	0
			Hwy - Tree Branch / Debris Pickup	1	3.0
		Highway Department		**54**	**0.7**
		Street Lighting District	Street Light - Light Out (Single)	1	6.0
			Street Light - Lights Out (Multiple)	1	1.0
		Street Lighting District		**2**	**3.5**
	Department of Public Works			**56**	**0.8**
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	11	0
			HR - Medical and Insurance Benefits	7	4.0
			HR - Misc SR	5	2.4
			HR - Nova Time	2	0.5
			HR - Personnel and Employment	4	2.5
		Human Resources and Finance		**29**	**1.8**
	Human Resources and Finance			**29**	**1.8**
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	7.0
			OIC - Inter Municipal SR	3	1.0
		Inter Municipal Affairs		**4**	**2.5**
	Inter Municipal Affairs			**4**	**2.5**
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	1	0
			Park - Miscellaneous	8	0.8
			Park - Park Facilities Maintenance	27	1.9
			Park - Park Permit Application Request	25	0.2
			Park - Service Cancellation	1	0
		Parks and Recreation Department		**62**	**1.0**
	Parks and Recreation Department			**62**	**1.0**
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	3	2.3
		Board of Zoning Appeals		**3**	**2.3**
		Building Department	Bldg - Application Status	3	1.3
			Bldg - Call Back	27	2.0
			Bldg - General Question Needs Answers	82	3.6
			Bldg - Permit Question Needs Answers	16	6.2
		Building Department		**128**	**3.6**
		Planning Department	Planning - Call Back Request	2	3.5
			Planning - Questions needing Answers	1	5.0
		Planning Department		**3**	**4.0**
	Planning and Building Department			**134**	**3.5**
	Project Independence	Project Independence	PI - Call Back Request	4	3.8
			PI - Health and Mental Health	11	0
			PI - Miscellaneous	5	5.4

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City	Department Description	Group Description	Type Description	Count	Response Days
	Project Independence	Project Independence	PI - Program Registration	1	3.0
			PI - Taxi Service	14	0
		Project Independence		**35**	**1.3**
	Project Independence			**35**	**1.3**
	Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	2	0
		Receiver of Taxes		**2**	**0**
	Receiver of Taxes			**2**	**0**
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	17	2.0
			SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management		**18**	**1.9**
		Sustainability Department	SWMA - Recycling / STOP Call Back	2	7.0
		Sustainability Department		**2**	**7.0**
	Solid Waste Management			**20**	**2.4**
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	87	0
		311 Call Center		**87**	**0**
		Supervisor's Office	SupV - Airplane	11	0
			SupV - Complaint - Other Employee	1	0
			SupV - Helicopter Nassau	1	0
			SupV - Thank You from Constituent	2	0
		Supervisor's Office		**15**	**0**
	Supervisor's Office			**102**	**0**
	Town Clerk	Town Clerk	Town Clerk - Birth Certificate	216	0
			Town Clerk - Block Party Application	6	0
			Town Clerk - Codebook Supplement	2	0
			Town Clerk - Death Certificate	93	0
			Town Clerk - Dog License	51	0
			Town Clerk - Domestic Partnership	2	0
			Town Clerk - Filming Permit	4	0
			Town Clerk - Fishing License	8	0
			Town Clerk - Going Out of Business	4	0
			Town Clerk - Hunting License	1	0
			Town Clerk - Landscaping License	2	0
			Town Clerk - Marriage Certificate	66	0
			Town Clerk - Marriage License	97	0
			Town Clerk - Miscellaneous	60	0
			Town Clerk - Parking Restrictions Removal Request	21	0
			Town Clerk - Pawnbroker License	1	0
			Town Clerk - Peddler License	11	0
			Town Clerk - Secondhand Dealer License	2	0
			Town Clerk - Solid Waste Management License	6	0

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Storage Bins	1	0
			Town Clerk - Taxi and Limousine License	5	0
			Town Clerk - Tow Truck License	9	0
			Town Clerk - Town Board Questions	2	0
			Town Clerk - Waterways	2	0
		Town Clerk		**672**	**0**
	Town Clerk			**672**	**0**
				1,468	**2.3**
Summary				**6,172**	**1.9**